

Knowledge and Understanding

- Knowing about something
- Learning facts or information
- Making sense of something
- Deepening understanding
- How museums, libraries and archives operate
- Making links and relationships
- Using prior knowledge in new ways

Action, behaviour, progression

- What people do
- What people intend to do
- What people have done
- Reported or observed actions
- Change in behaviour
- A change in the way that people manage their lives, including work, study, family and community contexts

Skills

- Knowing how to do something
- Intellectual skills
- Information management skills
- Key skills
- Emotional skills
- Social skills
- Communication skills
- Physical skills

Attitudes and values

- Feelings and perceptions
- Opinions about ourselves (eg self esteem)
- Opinions or attitudes towards other people
- Empathy, capacity for tolerance (or lack of these)
- Increased motivation
- Attitudes towards an organisation (eg a museum, archive or library)
- Positive and negative attitudes in relation to an experience
- Reasons for actions or personal viewpoints

Enjoyment, inspiration, creativity

- Having fun,
- Being surprised
- Innovative thoughts, actions or things,
- Creativity
- Exploration, experimentation and making.
- Being inspired

